Summer is nearly upon us and with daylight saving we’re already starting to see an increase in volunteer hours. Life is about to get busier for all our volunteers. And here at CNZ we’ve also had our shoulder to the wheel and just produced our Annual Report and we’re gearing up for our Annual Meeting, a very condensed version of our normal conference format which is set for Saturday, October 17th. I’m looking forward to meeting those who can attend and celebrating our Awards of Excellence recipients too which is always a pleasure.

As you may know New Zealand is about to embark on an extensive campaign to change VHF channels to fall in line with an international mandate which must be completed by October 2016. The project has had a significant impact on Coastguard VHF channels as we are the main stakeholder of licences for these channels which are managed by Radio Spectrum Management. The changes are being led by the Ministry of Business, Innovation and Employment, and to ensure we can complete the work necessary at each site, a significant amount of resource and funding is required to meet this international deadline.

Our recent funding application to LGB has resulted in the grant covering a portion of the projected costs, but has impacted on our ability to fund other essential projects. We are in talks with NZSAR and Ministry of Transport to contribute to the project and this would result in funds being reallocated to other essential projects. However, pending this decision the work must begin to ensure we meet the international deadline. This puts significant pressure on other areas of our business and we will keep you informed once we have been informed of the decision from NZSAR.

Saving Lives at Sea is our core purpose and working collaboratively with other safety agencies is an essential part of that. Coastguard New Zealand along with other sector safety partners, recently signed up to the overall New Zealand Water Safety Strategy that was launched by Jonathan Coleman, Minister for Sport and Recreation, last month. The strategy sets out the water safety sector’s plan to work collectively over the next five years to achieve a greater impact – working towards its vision of no one drowning. You can view the sector strategy on the CNZ website.

The year seems to be passing by in the blink of an eye and this is the last edition of Coastcom for 2015. So I’d like to take this opportunity to thank you in advance for the many hours you dedicate to Coastguard, and please ensure you have a safe and enjoyable summer on the water. I look forward to catching up with you at the Annual Meeting next week.

Patrick Holmes
Chief Executive Officer
Coastguard New Zealand
OUTWARD BOUND INVIGORATES VOLUNTEERS

Chris Cattaway and Bevan Thompson were two of four fortunate recipients of the last Coastguard intake to attend an Outward Bound course. For many participants it’s often a life-changing experience and we’re always delighted to hear the stories and adventures volunteers’ experience. Chris feels reenergised, invigorated and revitalised after completing his Outward Bound course despite his busy schedule.

“After finishing the course, I drove straight to Christchurch to board a plane for work in Jakarta, then Manila. I have since spent a week in Wellington as a keynote speaker at two conferences. In Dunedin I have become involved in voluntary work raising awareness for the plight of refugees. My Coastguard activities are just ramping-up again after the periods out of town. Undoubtedly my energy levels are the highest they have been for many years because of the Outward bound course – and it feels terrific!” – Chris Cattaway, Coastguard Dunedin.

Bevan is an outdoor education teacher and learnt what it’s like to be on the other side of teaching for a change.

“I’ve learnt so much about myself, my life and also, the environment. Not only did the course give me an opportunity to reflect on my thoughts and emotions, it also offered me balance and perspective and highlighted what was really important - I wasn’t expecting that! I will be forever grateful for the opportunity to enjoy this amazing experience and achieve things I never thought were possible.” – Bevan Thompson, Coastguard Taupo.
BLUFF RESCUE TO BE LAUNCHED
Great community support and funding saw the new $1.2m Bluff Rescue Vessel blessed at Lyttleton prior to its journey to Bluff where it will be officially launched on October 31st.

The community worked hard to fundraise for this much needed vessel which replaces the old Bluff Rescue, the old America’s Cup chase boat.

TWIZEL POLICE PRAISE COASTGUARD MACKENZIE LAKES
Twizel Police praised Coastguard Mackenzie Lakes for assistance with a search for a missing Omarama man. The unit worked closely alongside Police to clear canals and lakes which were high on the probable search area. Police said the units ‘just get on with it attitude’ enabled them to focus on the job at hand.

MAKETU’S FLARE & EXTINGUISHER TRAINING NIGHT A GREAT SUCCESS
Maketu Coastguard had perfect weather for their Flares and Extinguisher Demonstration Evening. Over 65 people joined the event including other Coastguard units, Police and DOC.

Chubb Fire representatives gave over 30 people the chance to use Chubb extinguishers and put out a controlled fire. During the flare session parachute, floating, smoke and hand held night flares were all let off. A great night was had by all!

COASTGUARD WEST COAST – GREAT COMMUNITY FUNDRAISER
Tai Poutini Polytechnic Students are building a house which will be sold to cover the course costs, with any profit going to Coastguard West Coast – great wins all round!

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THANKS TO COASTGUARD AIR PATROL

Sadly we are saying good bye to six Coastguard Air Patrol units who will no longer be incorporated with Coastguard due to a decline in the usage of these services. Bay of Plenty, Taranaki, Kapiti, Hawkes Bay, Canterbury and Southland CAP’s volunteers have contributed real value to Coastguard over the years and we’d like to acknowledge the hard work and dedication from these volunteers – it has been very much appreciated.

COASTGUARD ANNUAL MEETING

The Coastguard New Zealand Annual Meeting is all set for Saturday 17 October, 2015 at the Auckland Marine Rescue Centre, Mechanics Bay, Auckland. Doors open at 9am, presentations will begin at 10am and we will finish the day with refreshments at 3pm. The days programme will incorporate Coastguard updates, the CNZ AGM and the national Coastguard Awards of Excellence.

Please register your attendance (if you haven’t already done so) with jodi.preston-thomas@coastguard.co.nz to ensure you are catered for.

SAFER BOATING WEEK IS COMING…

Safer Boating week will kick off this year on October 16 and runs until October 23. Key safety messages will be the same as last year: Prep your boat, Check your gear and Know the rules. Please do what you can to support this day and check out the CNZ Facebook page to keep up to date with what other Coastguard units and sector partners are doing to support the week.

COASTGUARD MEMBERSHIP UPDATE

After many months of working through a huge amount of detail, we are now just ten weeks out from having Coastguard Membership available nationally. As expected the project has been very complex to develop, as many different areas needed to be carefully worked through and lined up. These include the new website sign-up and payment receipt area, upgraded CRM database and reporting functions, collateral for promoting to and welcoming new Members, and operational processes around Member non-urgent assistance and off-water benefits.

We have been working with various teams at unit, regional and national level, plus externally with database and website providers. The main challenge over the last couple of months has been to design, cost and review the specifications for the internal CRM database system and process, in a way that provides the improvements we want but is also as cost-efficient as possible. It has been very important that we take the time required to work through various details and challenges. This has meant that our previous timeline of September/October launch has had to be revised by a couple of months.

We now have all plans and costs approved for these back-end systems to provide what we need for the first phase of the Membership project. Based on these we expect to launch on 21 December. Between now and then we will be in contact with those Units that would like to migrate their Membership programme from the start. Other Units that have an existing Membership scheme operating will be able to take the time they need to consider whether they wish to opt in to the new scheme. They will still receive Unit funds from any new Members who choose to support that Unit when they sign up.
UNIFORM REVIEW

A new supplier has been contracted to provide the Coastguard uniform. The company is Uniform Shelf and they currently supply the Superyacht Industry and New Zealand Sailing Trust (amongst others). We are working with them to provide a comprehensive range that is durable, fit for purpose and cost effective. Some items will remain the same, some may change slightly, and some will be tested to ensure the issues raised by the uniform committee (a group of volunteers from every region) are covered. The issues were mainly focused around the polo shirt and the fleece jumper. In addition, we will also introduce some extra items such as a long sleeve layer garment and cargo pants.

The existing Coastguard items are still relevant and we have some remaining Coastguard branded stock still available with Events Clothing. If you are ordering uniforms while we transition the supply process over the next month please liaise with jodi.preston-thomas@coastguard.co.nz to co-ordinate access to the most up to date options possible.

LONG SERVICE AWARDS

New certificates and pins have been developed to recognise volunteers for 30 and 40 years of service to Coastguard.

They have been developed based on a colour combination of the existing pins, 30 years will be silver and blue (a combination 20 and 10 years’ service) and 40 years will be gold and bronze (a combination of 15 and 25 years’ service). If you are aware of any volunteers in your unit or region who have reached either of these milestones please let us know so we can arrange the appropriate recognition for them. Email carolyn.white@coastguard.co.nz.

SUPPORT COASTGUARD RUNNERS IN THE AUCKLAND MARATHON…

Get behind Team Coastguard in the Auckland Marathon which is on Sunday, 1st November. After weeks of training and fundraising, Team Coastguard will be participating in the marathon for the first time.

Like all our volunteers, they are a dedicated group of supporters who have put in the hard yards to raise funds for Coastguard. This amazing group are also making the ultimate sacrifice of giving up the opportunity to watch the final of the Rugby World Cup – the start times of both these major events clash! Every dollar they raise will provide essential funds to help us to continue to save lives at sea. We would love you to get behind our runners and give them your support. You can do that by going to: http://www.fundraiseonline.co.nz/TeamCoastguard/

If you’re in Auckland and would like to join us on the day to encourage our fantastic runners that would be great as we need people to cheer the team on. Please contact Deb at marathon@coastguard.org.nz or call (09) 905 4760.
HEALTH & SAFETY

The Health & Safety Strategic Plan 2015-20, Health & Safety Annual Plan 2015/16, and a paper on Roles and Responsibilities in Health and Safety will be discussed at the September CNZ Board meeting. Our H&S Management System software programme (Vault) has received positive feedback in the initial stage of training, particularly around ease of use and clarity of the system. Over the coming months we will visit each Region to begin training our volunteers.

In our H&S Annual plan we have identified that H&S Representative training is required and will be made available very soon with workshops held regionally.

Key dates for legislation and workshops that we expect to run in our Regions within the next few months are:

- Regulations enacted in Sept/Oct (indicated as far as November) with further regulations coming in 2017.
- The formation of a CNZ Health & Safety Committee to assist with developing standards, policies and procedures – looking to have this in place prior to October 2015.
- Hazard Management and Risk are a high priority under the new act, hence workshops are going to happen at Regional level – Due to start in August 2015 and finish off in May 2016.

DRAFT NATIONAL CORPORATE SPONSORSHIP POLICY

To develop better value from sponsorship for Coastguard, a draft policy was developed by an external consultant and presented to the CNZ board in July this year. Following their feedback the draft policy is currently with Coastguard’s Senior Management Team (Regional Managers and CNZ Senior Management) who are working on a funding distribution model prior to the policy going out for wider consultation.

DRAFT MEDIA POLICY

A draft media policy has been sent to Unit Presidents and Secretaries for consultation. The policy is designed to support volunteers, units and regions during media activity. It is also to help clarify how Coastguard communicates with the media and in a way that is consistent with the positive vision and mission of the organisation.

The policy outlines the coordination of contact between Coastguard and the media to maintain a controlled flow of information to the media and by the appropriate people. It is designed to ensure that the organisation deals with the media with ‘one voice’ and acts in a professional coordinated manner that is timely, accurate, comprehensive, authoritative and relevant to all aspects of Coastguard’s work. Feedback is due by October 30th.
MOSS

On July 14th 2015 MNZ issued our Maritime Transport Operating Certificate (MTOC) assessing Coastguard NZ as a safe operator for 10 years.

This is a major milestone for us all and paves the way ahead for the CER, CCR and CNR to enter into the system fully by July 2016, one year ahead of schedule and saving approximately $50k in auditing costs. In the meantime MNZ has issued an exemption under Rule 19 enabling CER, CCR and CNR to operate as per usual.

The next key dates for CER and CCR are MOSS workshops where we will issue the new manuals to units and spend a day working with the manuals and showing processes on how to manage MOSS at your units. This will be one of the primary roles of the Unit Safety Officers so we look forward to meeting you all very soon. Dates will be confirmed within the next two weeks.

PAGERS

The rumour we have been hearing for some years appears to be coming to pass in that Spark recently announced that it will be shutting down the paging system by the end of March 2017 (and increasing fees in the meantime).

While units may have received letters from Spark outlining the changes, we are following up with Spark in the first instance with a view to finding a solution for Coastguard nationwide. As this develops we will keep you in the loop.

CRV CREW TRAINING MATRIX REVIEW

We have begun this piece of work and given feedback to date. Please note, there may well be some changes to the matrix that was introduced last year. Besides the feedback provided to date there will also be a survey provided to Masters, Crews and our Instructors to obtain further feedback. It is intended that the review and any outcomes from it will be completed and in place by Christmas this year. As this develops we will keep you in the loop.

VHF FREQUENCY CHANGE PROJECT

This project continues with the site audits occurring – these should be completed prior to Christmas. The audits will flesh out the next phase which is purchasing any necessary radio equipment and filters etc, to be ready for installation beginning early 2016.

Where we can, existing equipment will be retuned, but where this cannot occur new equipment will be installed. The changes must be in place by October 2016, more information will be available soon.

RADIO OPERATOR TRAINING MATRIX

This project is moving forward but not as quickly as we had intended. It is planned that we will have the modules completed, the training database operational and the supporting modules in place by the end of this year.

COASTGUARD RESCUE VESSEL STANDARDISATION PROJECT

Given the complexities with vessel standardisation we are looking to contract a subject matter expert to continue with this project.

We do have a shortlist but have yet to select and finalise the contractor. Once this occurs we will analyse the feedback supplied during the consultation phase – moving forward from there.

We are also looking to introduce a preferred supplier for outboard engines which could include cost savings across engines, parts, accessories, servicing and a trade-in deal. We will keep you updated.
Coastguard NZ works hard to support regions and units - here's some of the ways we help deliver a world class search and rescue service to our communities.

### Funding National Services and Projects
- Health & Safety
- Maritime Operator Safety System (MCSS)
- CRM Database
- National Membership
- Marine Communications
- TracPlus
- NowCasting
- VHF Radio Channel Change Audit
- Maritime NZ Compliance

### Governance & National Representation
- Development of Policies & Guidelines
- Government/Stakeholder Relations
- National SAR Agency Representation

### National Administration Support
- Grant and Funding Distribution
- Customer Service Management
- National Database Maintenance and Support
- Coastguard Online Purchasing System (COPS) Management
- National Supplier Contracts
- LINZ Nautical Charts

### Operational Training Compliance and Support
- Industry Specific Certificate Masters Qualifications
- CRV Crew Training Matrix Development & Review
- National Health & Safety Compliance
- MOSS Management & Collateral
- Radio Operator Training Matrix Development Project
- Small Boat and Rescue Water Craft Training
- Matrix Development

### National Events and Awards
- National AGM and Conference
- Coastguard Awards of Excellence
- Long Service Awards
- Appreciation Recognition Certificates
- National Industry Award Nominations
- Volunteer of the Year Reward Programme
- Event Sponsor Management
- Outward Bound Course Scholarships

### Communication and Awareness
- Brand Guidelines and Management
- National Website
- Digital Media Management
- Media Management
- Reputation Management
- National Media Profile
- National Marketing Collateral
- Media Clipping Service
- National Publications Production
- Communications Support

### Asset Management
- Supply Bailment Vessels
- Asset Replacement & Maintenance Programme

### Income Stream Development
- Corporate Sponsor Management
- Coastguardians National Bequest Programme
- Team Rescue Regular Giving Programme
- Online Donation Management
- Supporter Relationship Management

### Professional Services Support
- Funding Consolidated Accounts & Software
- HR Support
- Legal Support
- National Public Liability Insurance

### National Administration Support
- Grant and Funding Distribution
- Customer Service Management
- National Database Maintenance and Support
- Coastguard Online Purchasing System (COPS) Management
- National Supplier Contracts
- LINZ Nautical Charts

### Unit Fundraising Support and Revenue Opportunities
- CNZ lottery
- National Mayday Appeal
- Regional Funding Applications
- Capital Campaigns
HUTCHWILCO STILL BEHIND COASTGUARD AFTER 20-YEARS

It all started with a life preserver made of canvas and cork - state of the art for its time - and definitely the jacket to wear during a rough Cook Straight crossing!

Between that first model and the lifejackets they make now, Hutchwilco has done a lot of listening. By keeping in touch with the people who wear their jackets, they have been able to continuously improve their designs and develop new ones – a lot of that feedback coming direct from Coastguard volunteers.

Hutchwilco’s business isn’t just life jackets. They are also the New Zealand importer and distributor of ACR Electronics and distribute a range of personal locator beacons and Epirbs into the New Zealand market. They are also the New Zealand distributor for Ocean Safety life rafts, and the Jonbuoy man overboard recovery system.

Hutchwilco has been a long-time supporter of Coastguard with some partnerships going back to the 1940’s and has been a generous sponsor of Coastguard and Coastguard Boating Education for around 20 years, in different shapes and forms.

Coastguard volunteers are big wearers of the Hutchwilco 150N inflatable lifejacket when out on duty. Why not check out this video from Hutchwilco which demonstrates how to correctly check that your lifejacket is completely operational by examining all parts of the jacket including the inflation bladder and CO2 Canister.

https://www.youtube.com/watch?t=73&v=z_cE_KM8SpU
AVOID BECOMING A MARITIME BREAKDOWN STATISTIC

Imagine spending the afternoon listening to music and watching your fish finder whilst moored on a deserted beach, only to reach the end of an idyllic day to find you’re unable to start your engine and return home safely.

Maritime Authorities are becoming increasingly concerned by the number of incidents reporting this same scenario, where boat owners have used inferior quality batteries or even tried to substitute car batteries, and become stranded on the water.

But your boat operates very differently to your car. Marine batteries provide the starting power you need for high compression engines, and also deliver sufficient power to run multiple on-board accessories whilst the engine is switched off and the battery is being drained.

The flagship Marine Pro 680 is the ultimate in marine battery performance. Perfectly adapted to life on the water, the MP680 is a dual purpose battery designed to deliver superior starting power for engines of up to 150hp, with the added reserve capacity to run your favourite on-board accessories.

For more information on the Century Marine Pro range, visit www.centurybatteries.co.nz or call 0800 9393939 to locate your nearest reseller.
GET READY FOR SUMMER LOTTERY 2015/16!

The Summer Lottery once again is gearing up to be a great fundraiser for units. Every ticket your unit sells earns $7 in untagged funding. It soon mounts up and some units raise over $20,000 each summer!

Last year, Coastguard units sold over 39,000 tickets nationwide! We will be offering four ‘bonus’ prizes to units once again:

- Top seller award
- Top effort award
- Biggest jump in year-on-year ticket sales
- Tidiest ticket return

Selling tickets also helps raise the profile of your unit in the community and gives you the opportunity to explain what we do, and get the message out that public support helps Coastguard save lives.

Deadline for boat booking forms and ticket orders
Friday 30 October

Opening date for ticket sales
Friday 20 October

Closing date for ticket sales
Wednesday 10 February

Lottery draw
Wednesday 17 February

Contact: Leah Raviharan, Fundraising Coordinator:
09 973 4985 or leah.raviharan@coastguard.co.nz
BEQUEST PROGRAMME UPDATE

While still in its early days the good news is the Bequest Programme has produced confirmation from passionate Coastguard supporters that they intend to leave a gift in their Will to Coastguard – to either a specific unit, region or area of our work.

These amazing individuals become Coastguardians and receive a special badge denoting their commitment to Coastguards future. We applaud their contribution and seek to acknowledge them within their lifetime.

SUPPORTER CARE (VOLUNTEER - UNPAID)

We are seeking a volunteer/s to join our Supporter Care team on a part-time basis (8-10 hours p/w) based in Auckland. You’ll join a small team striving to deliver a first-class service to Coastguard’s amazing donors and supporters to help out with data entry, communicating with supporters by phone, letter and email, donation receipts and other administrative tasks. Basic data entry experience, good customer service skills, attention to detail and some experience working with office software would be an advantage. If you would like to join the team on a voluntary basis, we would love to hear from you – please email info@coastguard.co.nz with a short paragraph about you, and include a phone number so we can reach you. The role includes a small daily allowance to cover expenses.

KEEN TO HELP OUT?

We have two positions going at Coastguard NZ – do you know anyone who might be interested?

NATIONAL BEQUEST MANAGER (PAID PART-TIME)

If you are good with people and passionate about Coastguard we would love to hear from you. Based at the National Office, and working 15 hours a week, the Bequest Manager will work with our team to promote and manage a relatively new fundraising initiative, the National Bequest Programme. This programme aims to inform people about the possibility of leaving a bequest to Coastguard at either a unit, regional or national level. The role requires an individual with good communication skills, some administration experience and a can-do attitude. It would be ideal for a retired or semi-retired individual.

If you are interested please email info@coastguard.co.nz outlining your interest and include your telephone number.
YOUR CONTACTS AT NATIONAL OFFICE

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Chief Executive Officer  
patrick.holmes@coastguard.co.nz  
09 973 4980

Jo Cowie  
Head of Marketing and Fundraising  
jo.cowie@coastguard.co.nz  
09 973 4986

Phil Pollero  
National Operations Manager  
phil.pollero@coastguard.co.nz  
09 973 5532

Peter J Healy  
Health & Safety MOSS Manager  
peter.healy@coastguard.co.nz  
09 973 4984

Orlena Whittington  
Office Manager  
orlena.whittington@coastguard.co.nz  
09 973 4982

Dominique Leeming  
Capital Campaigns Manager  
dominique.leeming@coastguard.co.nz  
03 281 8837

Nick King  
Supporter Engagement Manager  
nick.king@coastguard.co.nz  
09 973 4981

Monique Caddy  
National Communications Manager  
monique.caddy@coastguard.co.nz  
09 905 4762

Leah Raviharan  
Fundraising Co-ordinator  
leah.raviharan@coastguard.co.nz  
09 973 4985

Deb Brown (Part-Time)  
Regional Support Fundraiser  
deb.brown@coastguard.co.nz  
09 489 1510 ext 206

Carolyn White (Part-Time)  
Executive Assistant  
carolyn.white@coastguard.co.nz  
09 905 4760

Steph Roberts (Part-Time)  
Database Coordinator  
steph.roberts@coastguard.co.nz  
09 489 1510 x 276

Lottery Office  
0800 800 943

YOUR CNZ BOARD MEMBERS

Dean Lawrence  
President

Henry van Tuel  
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Stephen Clews  
Eastern Region

Doug Griffin  
Coastguard West Coast

Aaron Wallace  
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Dick Chapman  
Central Region

Nicola Hockley  
Southern Region

John Cowan  
Boating Education