

COASTCOM

VOLUNTEER NEWSLETTER

APRIL 2014

FROM THE HELM

It was good to get out on the water with Sir Graham Henry and the crew of Trillian Rescue Alpha, who took great care of our VIP guest, allowing him to take the wheel for a spot of hands-on experience. As Coastguard Ambassador, keen fisherman and kayaker, Sir Graham takes his personal safety very seriously and it's good to know that he will undertake a Day Skipper Course very soon. With autumn just around the corner and summer drawing to a close, I should like to take this opportunity to thank you for your continued efforts on behalf of the boating public of New Zealand – I know it's sometimes a frustrating and thankless task, but your commitment and dedication is greatly appreciated.

Patrick Holmes – Chief Executive Officer



Sir Graham Henry at the helm of Trillian Rescue Alpha

STORIES FROM THE BOAT SHED

COASTGUARD VOLUNTEERS RECEIVE WELL-DESERVED NEW YEAR HONOURS

Brooke Archbold MNZM

Brooke Archbold has been a loyal and committed Coastguard member for over 30 years and was recently acknowledged for his contributions with a New Year Honours award - New Zealand Order of Merit. Brooke joined Coastguard in 1983 and was first elected to Coastguard New Zealand's board in 1989. Brooke is vastly experienced - he has been the past president for both Coastguard New Zealand, Coastguard Auckland and spent 12 years as chairman of Coastguard Boating Education. He is the current Senior Master and the principal SAR controller for Coastguard Northern Region. As an Honorary Life Member of Coastguard Auckland and the current International Liaison for Coastguard New Zealand, there's no denying that Brooke deserves every ounce of credit that has come his way.

Ken Popple QSM

Ken Popple received a Queen's Service Medal in this year's New Year Honours for his services to Coastguard, along with the New Zealand Fire Service. Ken has been a loyal member of the Wellington Sea Rescue service, now Coastguard Wellington. He was a skipper and crew member and was announced as the honorary launch warden for the Wellington Regional Council in 1997. Ken assisted in response operations for the Wahine disaster, along with the Petone Gear MeatWorks fires. He also helped re-float fishing trawler FV Lady Kay after it became beached at White Rock. Ken is a well-deserved candidate of this accolade who has contributed many volunteer hours to Coastguard over the years.

COASTGUARD KAPITI COAST RESCUES THREE DIVERS IN TROUBLE

Coastguard Kapiti Coast and Westpac Rescue Helicopter were called in for the search for three divers missing off Kapiti Island.

The three divers became separated from their dive boat due to choppy conditions and currents off the Kapiti Coast on November 10, 2013. After contact was made to the boating club and two Coastguard vessels were sent, Police also requested that the Westpac Helicopter assist.

Two of the divers were found by Coastguard volunteers before the arrival of the helicopter. The divers had inflated their orange diver safety sausages, making them far more visible to rescuers.

“They are much easier for rescuers to see than a black wetsuit and only cost around \$15, so are a worthwhile investment”, Coastguard President Rob Faulke says.

The third diver was located by Westpac Rescue Helicopter about two kilometres from the other divers. The second Coastguard vessel was directed to the location and rescued the third diver from under the steep cliffs, using a rope and a life ring to pull the diver aboard.

All three divers were in a good condition after being checked by an ambulance back on shore. It is unknown whether the divers were locals or visitors to the area.

Coastguard Kapiti Coast volunteers were pleased they were able to get all three divers on board, playing an active role in the rescue with 13 local volunteers involved.

“We generally expect a better outcome with groups of divers missing than just one”, Faulke adds. “If there’s a group missing, it usually means they have just been swept away from the boat by a current.”

It is estimated that the divers had been missing for an hour before help was called. The dive boat skipper is reportedly very experienced - as 90% of fatal boating incidents involve the skipper not having

enough experience and knowledge.

“This kind of rescue is quite common in this area, we had a similar rescue about 12 months ago” says Faulke. “The divers did everything right, although calling for assistance in a timely manner helps us get to the scene much sooner and easier. But in their case, they had all the right gear including wetsuits and the orange safety sausages.”



Do your Coastguard unit have a good rescue story to share in Coastcom?

Please contact lisa.ramsell@coastguard.co.nz

LEARNING OPPORTUNITIES WITH COASTGUARD UNIT EXCHANGES

Cedric Charlton from Coastguard Papakura and Greg Skene from Coastguard Canterbury have collaborated to form a brotherly exchange between the two units.

Cedric and Greg both came to the realisation that this opportunity had learning potential that each unit could benefit from. This exchange was formed out of the success of others - the exchange between Coastguard Papakura and Coastguard Wellington as well as exchanges between Coastguard Canterbury, Riverton and Dunedin.

Cedric says “These exchanges help to build a strong and cohesive unit. It offers something new and exciting for Coastguard volunteers.”

Eight volunteers from Coastguard Papakura travelled down to Canterbury on Labour Weekend in 2013,

where they were housed, fed, looked after and shown around by the Canterbury unit.

The Papakura team were able to see how the Canterbury unit worked and the importance of having an efficient unit. Similar traits were apparent throughout the two units such as teamwork, hard work and a passion for what they do.

“The way each unit carried out and completed tasks was different; this provided learning opportunities for both teams,” says Cedric.

The exchange provided networking opportunities between the two units, and it allowed them to demonstrate the benefits of training and how valuable it is to have a team that works well together. Ideas were compared and new relationships formed which was seen as a vital tool in maintaining a single image of Coastguard around the country.

“A small rivalry was formed from a fun competition, where individuals competed in a set of activities where they could score points. One day we headed to Hanmer Springs to host a challenge which was great fun for everyone. Papakura took home the winning title for the whole weekend,” added Greg.

Not only did the exchange allow volunteers to gain an appreciation of each other’s units, it also showed that due to the different location the same formats and learnings may not always be replicated. Both units worked completely differently, yet they were both very successful.

“The exchange was highly successful, which has led us to host annual exchanges alternating between the two units. We are very excited to be visiting Coastguard Papakura sometime this year” says Greg.



We’re keen to share more unit stories like these. Please contact lisa.ramsell@coastguard.co.nz.

KERIKERI TEENAGER ENCOURAGES YOUTH TO STAY SAFE ON THE WATER

Kerikeri teenager, Samantha (Sam) McSweeney, has done Coastguard proud receiving full marks for the Day Skipper course she completed earlier this year with tutor Gill Durham at the Kerikeri Cruising Club.

In addition to gaining six unit standards (NCEA Level 1), Sam has furthered her boating knowledge as well as increasing her safety on the water and is an example of the growing number of young people committed to boating safety and enrolling on boating education courses.

Sam, who has been boating since she was 12 weeks old, was encouraged to take the course by her father, Adam McSweeney, who wanted to ensure Sam’s time on the water was safe as well as fun.

“Sam has a passion for being on the water and we wanted to be reassured she knows how to stay safe. From my perspective, as someone active in Coastguard rescues since 1992, programmes such as those run by Coastguard Boating Education are the key to the safe enjoyment of our waterways,” says proud dad Adam.

Sam admits, having completed the 15-hour course, she has not only gained some essential boating knowledge, but is much more safety-savvy, with a new respect for the waterways she spends so much of her time on.

“I can remember being on the water ever since I was tiny. As a toddler I can remember rowing out to our family launch Diamantina, which we still have,” says Sam.

“I’m a keen snorkeler and I’m currently doing an open water SSI scuba diving course. There are also weekends on the family launch.

“My parents encouraged me to do the Day Skipper course as I’m getting older and my role on the boat has changed. I’m being given more responsibility, which I love, and my parents and I thought it was time that I was educated on all aspects of safe boating.

“I learned so much on the course, which has made me feel more confident helming the boat and assisting with navigation.”

Sam’s unique study method involved plastering her bedroom walls with the Day Skipper information she needed to revise. And at home, the Kerikeri High School student is in good company. Sam’s mother, Ruth completed a Coastguard course many years ago, while Adam has his Boatmasters qualification and was also a Coastguard Senior Master.

Sam was able to hone her newfound knowledge during her first ever competitive event, the Coastal Classic on 25th October, where she competed on Cotton Blossom II.

“In the past I have done the delivery trips to Auckland but this was my first trip under race conditions. We did really well, coming fourth on handicap and we were the first Bay of Islands boat on handicap. I enjoyed the experience of racing, as the competitive nature of the event made it incredibly exciting!

“I was able to put to practice so much new know-how, thanks to the Day Skipper course. It’s the best thing I could have done.”



Sam’s bedroom wall plastered with her Day Skipper notes

HERE’S HOW COASTGUARD PAKAKURA RAISED OVER \$22,000 LAST NOVEMBER

Coastguard Papakura got stuck in last year and held a monster garage sale on 23rd November 2013 to help raise funds for the unit.

A lot of preparation was made for the big day with the entire Papakura unit getting in behind the fundraising drive.

Cedric Charlton, Coastguard Papakura President says “Jan Frost was the go-to lady and without her the day would not have been possible. Along with Lisa Laufale, Bruce Brownlee and all our vital volunteers who helped out to ensure the day ran smoothly and was a huge success.”

Items were donated such as fridges, freezers, kitchenware, stereos, time was also given, and free storage was provided to store all donated items until the big day. Vehicles were borrowed from Todd McGalde from TEM Transport for pick-ups and drop-offs of all donated items.

The team were up bright and early to help out at the garage sale on the day, fostering teamwork, interacting with the community and helping to maintain the relationship between the two.

Coastguard Papakura were able to raise over \$12,000 from the garage sale and additionally held a fun raffle with help from Dave Walsh from the Mad Butcher in Takanini which made another \$9,300. Overall an amazing \$22,300 was raised throughout the day for the unit.

“We couldn’t have done this without the help and support of our local community, volunteers and those businesses who donated items. We are thrilled with the results and this money will definitely help out towards the new equipment, replenishing stock and the day-to-day expenses associated with running a successful unit,” says Cedric.

“Through this event Coastguard Papakura was able to raise awareness within the community, informing people of what we do, the expenses involved and the joy we receive volunteering our time. Our volunteers assisted with this fundraiser because they wanted to,

not had to. Everyone kept high levels of motivation and enthusiasm to make this day a huge success.

Our unit participates in at least one public awareness day a month, and we enjoy the interaction and promoting the value of Coastguard. If you have the right people, it doesn't matter if there are only two or two hundred volunteers".



The Coastguard Papakura Garage Sale in action!

Please let us know if you have a successful fundraising story to share in Coastcom. Contact nick.king@coastguard.co.nz

OUT AND ABOUT WITH COASTGUARD

COASTGUARD AND RADIOLIVE TAKE TO THE SEAS WITH PARTNERSHIP

Coastguard New Zealand is pleased to officially announce a newly formed partnership with Mediaworks Radio's news and current affairs brand, RadioLIVE.

RadioLIVE is keen to support the outstanding life saving work of our search and rescue volunteers, and we are very pleased to be working alongside them. One of our aims of working with RadioLIVE is to ensure that kiwis know that we are a charity with over 2,430 volunteers who give up 307,000 hours of their time each year to save lives at sea.

Most importantly we want to get the word out to RadioLIVE listeners promoting boating safety so that we can prevent tragedies at sea. It's about showing New Zealanders how to keep safe when they're out enjoying themselves on the water.

Gaining deeper insight into the complexities of Coastguard's work is important for this new partnership so last month RadioLIVE presenters took to the water with local Coastguard volunteers to learn what it is that our volunteers do on a day to day basis.

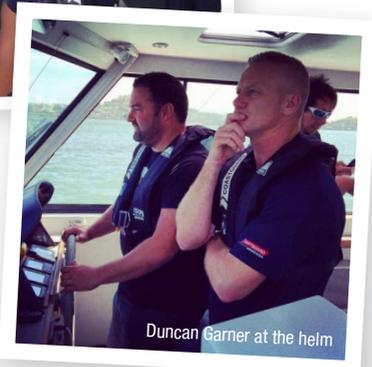
Jana Rangooni, RadioLIVE General Manager said "Coastguard does incredible work around our coastline, and although they get plenty of coverage when things go wrong for people on the water, they do so much more.

"By partnering with Coastguard, RadioLIVE will be able to shine more light on one of New Zealand's unsung organisations, and the difference they and their volunteers make to the wellbeing of New Zealand."

CNZ, Coastguard Boating Education and Coastguard Regional offices have all agreed to use Mediaworks stations exclusively for all our radio advertising as a part of this new partnership. If your unit is doing any radio advertising, we encourage you to only use Mediaworks stations so you can enjoy the benefits of the partnership advertising offer. Contact your Regional Manager for more details.



Patrick Holmes and Jana Rangooni, RadioLIVE General Manager.



Duncan Garner at the helm

LET'S GET THEM GIVING AN HOUR'S PAY THIS MAYDAY!

On Thursday 1 May our national MayDay appeal will kick off. We're raising funds for volunteer training and it's a terrific opportunity to jump aboard, leverage the national publicity, and raise funds for your unit. Remember that 100% of the funds YOU raise are returned to YOUR unit!

Lisa Ramsell and Nick King have spoken to many units recently to update you on our appeal plans, and to help your unit organise a fundraising activity that suits you, your team and your community. We are here to make your lives easier!



The key message this year is Hour For Coastguard. We're asking people to donate an hour of their pay during May, and there are many ways that your unit can use this to fundraise – for instance, by approaching a local business and asking them to encourage their staff to donate an hour's pay to your unit on May 1. We have contacted many of you already – but do be proactive and contact us if you need anything! Fundraising packs containing posters, donation buckets and collectors' bibs are available and we'll contact each unit to determine your needs.

Don't forget that your unit might be able to invite family members, friends and colleagues to organise your activities and/or get out there on your behalf. It might be a good opportunity for friends and family to take this on as a project and develop their skills. Now is a good time to approach them!

TEAM RESCUE UPDATE

Coastguard's monthly giving programme is now well underway, and since we launched at the end of October 2013 over 600 people have signed up to make a donation of around \$20 each month.

The new CRM database enables us to maintain an accurate record of their donations and to send them regular, personalised updates (by email and post) about what Coastguard is up to, and how their donations help.

Hopefully most of you will have some knowledge of Team Rescue by now but if not there are some very helpful FAQs available online; click the Team Rescue link on www.coastguard.co.nz



If you have any questions or comments about Team Rescue please feel free to contact nick.king@coastguard.co.nz or call 09 973 4981.

MOSS 2014 UPDATE

You may be aware the MOSS legislation was finally signed off in November 2013. Then toward the end of December MNZ began to provide the relevant documentation to begin moving into MOSS by 1 July 2014. As a result of a significant amount of preparation we have supplied MNZ with the relevant documentation and applied for our Maritime Operator Transport Certificate.

We have also put in place a plan with the Regional Operations Team to have MOSS manuals prepared and in place with units as current certificates expire. We also intend to put in place a programme that will assist us to manage MOSS, monitor and provide alerts to units when vessels are due for survey. More info will be provided as that develops.

FCO CUSTOMERS DONATE \$50,000+ TO COASTGUARD

FCO, New Zealand's one-stop shop for all things Fishing, Camping and Outdoors, has been providing tremendous support to Coastguard through a 'Round Up' customer donation programme. Our huge thanks go to the FCO staff who have been fiercely competing for top store status. The top three FCO stores at the moment are: Whangarei, New Plymouth and Hamilton. Thanks FCO!

Please give the FCO store in your local neighbourhood your support. The individual stores are keen to get to know their local Coastguard units better so feel free to drop by, say hello and thanks for their help. Each store has a BBQ which can be used for Coastguard fundraising – so contact the FCO store manager in your area. A great idea for your unit's MayDay fundraising!

FCO stores are located in Albany, Botany, Hamilton, Hastings, Henderson, Lower Hutt, Manukau, Mt Wellington, New Plymouth, Palmerston North, St Lukes, Tauranga and Whangarei.



OUTWARD BOUND SCHOLARSHIPS

Outward Bound has generously provided Coastguard with scholarships for their Classic, Masters and Discovery courses again this year. Congratulations to Coastguard volunteers Stephanie Craig, Kerri Walker, Bruce Murphy and Ashley Rule who will be participating in Outward Bound courses later this year. Good luck, and we look forward to reporting back on your adventures in an upcoming issue!

CENTURY YUASA – SUPPORTING COASTGUARD SINCE 1996

This long term partnership is a perfect fit and one which has continued to go from strength to strength over the past 18 years. Century Yuasa generously provide batteries free of charge to all of our Coastguard units across the country, and they also regularly sponsor the annual Coastguard Volunteer Conference.

When you order and receive a new battery through the COPS system please remember to display the adhesive Century Yuasa logo on your vessel where practicable. If you have other local opportunities to recognise Century Yuasa's wonderful support – please do so.

Of course Century Yuasa is New Zealand's leading supplier of automotive batteries too, so when you need a battery for your vehicle, be sure to specify Century Yuasa.



COASTGUARD RESCUE VESSEL STANDARDISATION PROJECT

Thank you to those who provided feedback to this project. Given MOSS and Health & Safety have a higher priority, the feedback has only recently been provided to the CNZ Board. In the meantime we have also begun to 'clean' our operational data. The reason for this is so that a full and proper analysis can be completed which will assist in showing operational activity, time spent, vessels used and many other pieces of information. This will all assist in future operational decision making for this project and others. Again, we will keep you informed as this moves forward.

NEW SPONSOR - ALTEX COATINGS LTD

Altex Coatings specialise in the manufacture of high performance industrial and marine protective coatings throughout Australasia and the South Pacific. We are very pleased to announce a new partnership with them which includes the provision of contra product for new Coastguard vessel builds. Altex Coatings are also generously supporting Coastguard with a corporate donation to help save lives at sea.

www.altexcoatings.com



To be eligible for the contra product your vessel must meet relevant Coastguard policies and approved operational needs. Please contact your regional Operations Managers for more information.

COASTGUARD VOLUNTEER AWARD WINNERS OFF TO RNLI!

Later this year Coastguard Volunteer Award recipients, Kevin Dreaver, Mark Bolland and Tony Smith will be heading to Poole on England's south coast to attend courses at the Royal National Lifeboat Institute (RNLI). Again congratulations to you all on your well-deserved awards - we know you will enjoy your time with the RNLI.

COASTGUARD POLOS, JACKET AND BEANIE – BEAT THE PRICE RISE!

The Coastguard uniform will be given a full review in the near future, in consultation with region and unit representatives. Meanwhile we'll keep you updated on some changes taking place with pricing of existing items. From May 1:



- Men's and Women's polo shirts will increase to \$49+GST
- Squadron jacket will increase to \$159+GST
- Beanie will increase to \$29+GST

You can beat the price rise by ordering before 5pm on April 30, 2014. Order forms can be downloaded direct from COPS



CARRIAGE OF PASSENGERS

Great to see this resolved late last year! Obtaining an exemption was an excellent outcome to our carriage of passengers issue. Now let's hope we see some relief from MNZ fees through our application for an exemption from fees.

SUMMER LOTTERY: FIVE PRIZE-WINNING TICKETS SOLD BY COASTGUARD UNITS

Coastguard Kawau had a summer lottery to remember this year, selling the tickets that won the 2nd and 11th prizes. Coastguard Taranaki sold the ticket that won 4th prize, and Coastguard Whangamata and Coastguard Wellington also sold winning tickets.



We'd like to take this opportunity to thank everybody involved for making the Summer Lottery another great success this year. In total over 122,000 tickets were sold, many of them earning Coastguard units direct or indirect commission – funds that can be used for whatever your unit needs most. Four units also won prizes for their great efforts: Coastguard Howick (top sellers), Coastguard Tauranga (top effort award), Northland CAP (most improved sales from last year) and Coastguard Waihi Beach (tidiest ticket return).

The full list of winners can be found on www.coastguard.co.nz.

SAR TRAINING MATRIX

With the move into the new matrix on 1 July 2014, while there remains plenty to do, we remain on track for that date. Information will be provided through the Regional Operations Teams as we progress with the project.

BOOK YOUR ACCOMMODATION ON KIWI KARMA – DONATE TO COASTGUARD!

Coastguard is thrilled to be part of an exciting new fundraising initiative, Kiwi Karma. You can compare and book accommodation at www.kiwikarma.co.nz at the same rates as the best sites, but with one special advantage:

Kiwi Karma donates 3% of the cost of your room to Coastguard at no extra cost to you.

The site is 100% New Zealand owned and has over 3100 listings covering the full range from backpackers to luxury lodges. You may even save on your travel costs as Kiwi Karma has no booking or credit card fees.

So next time you or your friends and family are taking a holiday or business trip, book with kiwikarma.co.nz and select Coastguard as the charity of your choice. Please spread the word and encourage your friends, families and work colleagues to do the same!

kiwi karma
Book your stay and reward your favourite charity

HEALTH & SAFETY

Again a significant piece of work which, given the size and nature of the project, we have obtained assistance to have this completed. Currently we have a Health & Safety Management System consultation document circulating. The feedback from this document will be provided to the CNZ Board and back to our Health & Safety Consultant. Given MOSS and Health & Safety operate hand in hand, there are areas of cross over, however we intend to avoid duplication and in time develop systems which will assist us in both areas. More on this as the Health & Safety project develops.

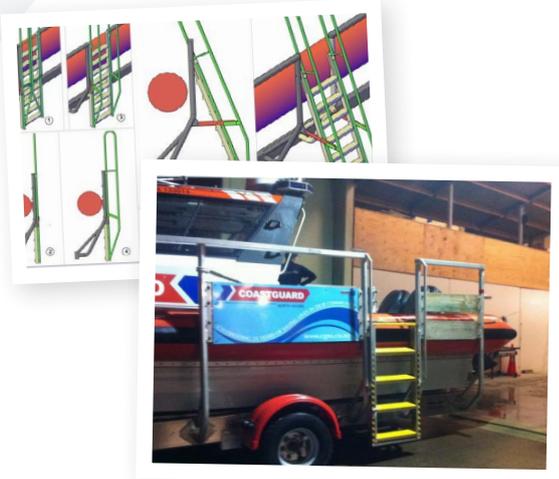
TIPS FROM THE TOOLBOX

TIP OF THE MONTH - THE ULTIMATE TRAILER LADDER!

contributed by Greg Skene, Coastguard Canterbury

In an ever increasing world where workplace safety is paramount, Coastguard Canterbury unit members decided that accessing their vessel by leaning a ladder against the trailer was possibly not the safest way to get on board.

Many options were discussed, however it was not until a trip to Coastguard North Shore that the solution was found! The Coastguard Canterbury crew were so impressed by North Shore's simple ladder design and were grateful that they were allowed to take photos so that they could commission a similar masterpiece which is about to commence construction.



Rachel McKenzie, Safety Officer from Coastguard Canterbury, commented "Our unit is grateful that we were able to find a practical solution from another unit, sharing ideas and experiences is the true value of One Coastguard".

If you are faced with a similar problem talk to the team at North Shore, or Canterbury.

Have your crew come up with an innovative solution which you could share next month as a Tool Box tip? Please contact phil.pollero@coastguard.co.nz

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